



Pennsylvania Accreditation Center

PAC Quality Policy

PAC-PO-01

Ver 1.0: 6/2021

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HISTORY OF THE DOCUMENT

Version number	Reason(s) of revision	Scope of the revision
Ver 1.0:1/2020		



QUALITY POLICY STATEMENT

PAC's Top Management is committed to deliver a high-level accreditation service that goes beyond our customers' and stakeholders' expectations.

This commitment is demonstrated by:

- Establishing and maintaining management system in compliance with the requirement of ISO/IEC 17011:2017 and future versions thereof
- Operating according to applicable ILAC mandatory documents, as specified in the IAF/ILAC A series documents, ILAC procedural and policy documents, as specified in the ILAC P series, and all other requirements of ILAC, as well as any mandatory documents issued by sector specific schemes that have been endorsed by ARAC, AFRAC or ILAC and comply with any decision made by ARAC, AFRAC or ILAC regarding the implementation date of these mandatory documents.
- Contributing its fair share of personnel resources for carrying out peer evaluations at the regional and/or international level. Every signatory shall provide ARAC with at least one peer evaluator for each scope and standard for which it is a signatory.
- Participating in and use, as far as available and practicable, Proficiency Testing Activity offered by ARAC, AFRAC and when applicable by other Regional Groups, in order to verify the competence of its accredited laboratories and to demonstrate PAC's ability to take appropriate actions if necessary.
- Adhering to the principles of impartiality.
- Developing the competence and the capacity of our human resources.
- Reviewing the effectiveness of the management system.
- Measuring and improving the performance of our organization.
- Gaining our customers and stakeholders appreciation of our services.

Driven by PAC belief in the integral implementation of quality, PAC management shall ensure that PAC Quality Manual is accessible, implemented and maintained at all levels of its organization.

Signed:

PAC Accreditation Director